



Device Alive *for* Samsung Captivate

Device Alive is a great tool to communicate the key features of the Captivate to customers via Feature Lists & compelling Video Tours.

Choosing Exit Demo on Device Alive allows customers and sellers to interact with all the phone capabilities from the phone menus.

Successful sellers are leveraging the Device Alive videos as part of the sales process to show off a guided tour of many of the capabilities.

Steps to Load Device Alive on the Samsung Captivate

1. Install live SIM & run normal Captivate setup process

- Ensure that data & download capabilities are not blocked on the SIM
- Make sure that the phone is charged or connected to AC power
- Perform all setup steps including language choice, etc...

2. Login to a Google Account for access to Android Market

- Find and select the "Market" icon to enter Android Market
- Click "Next" to set up a Google Account
- You can choose to "Create" a new Google Account for this phone or "Sign In" to an existing Google Account (you can have multiple phones accessing the same Google Account). The on-device steps walk you through the complete process.

TIP: After typing in text using the virtual keyboard, you can press the keyboard icon in the lower left corner of the screen to reveal the "Next" or "Back" buttons & complete login.

NOTE: You may use WiFi to download the application & videos for faster download speeds. especially if you are in EDGE coverage.

3. Download and install the Device Alive Application from Android Market

- Select "Market" icon to enter Android Market (agree to terms 1st time entering)
- Select the SEARCH (magnifying glass at the top of the screen)
- Type in "devicealive captivate" (not case sensitive) submit by selecting magnifying glass
- The "DeviceAlive Captivate" application will appear in the results. *Ensure you have the correct version for the Samsung Captivate*, select/tap that application & choose "Install"
- Select OK on the on the access notification screen. A download progress icon will appear in the upper left. It will confirm with a "Download Successful" message when finished.

4. Perform initial set-up of Device Alive

- Power cycle the device. If Device Alive launches automatically, you can select the Exit Demo option & power cycle the device
- Device Alive will automatically start within 30 seconds of the phone's full boot up cycle. With Device Alive running, select the physical MENU key on the phone & enter password '123456' when prompted
- An administration screen will appear (1st time only) select the LOAD VIDEOS button, wait until all videos have been loaded & you are returned to the admin screen. Select "Exit".

Congratulations, you're done!

Device Alive will auto-start each time the phone is powered on.