



Device Alive *for* Samsung Infuse 4G

Device Alive is a great tool to communicate the key features of the **Samsung Infuse 4G** to customers via Feature Lists & compelling Video Tours.

Choosing Exit Demo on Device Alive allows customers and sellers to interact with all the phone capabilities from the phone menus.

Successful sellers are leveraging the Device Alive videos as part of the sales process to show off a guided tour of many of the capabilities.

Steps to Load Device Alive on the Samsung Infuse 4G

1. Install live SIM & run normal setup process

- Ensure that data and/or download capabilities are not blocked on the SIM
- Make sure that the phone is charged or connected to AC power
- Perform all setup steps including language choice, etc...

2. Setup a Google Account for access to Android Market

- Find and select the "Market" icon to enter Android Market
- Click "Next" to set up a Google Account
- You can choose to "Create" a new Google Account for this phone or "Sign In" to an existing Google Account (you can have multiple phones accessing the same Google Account). The on-device steps walk you through the complete process.

3. Download and install the Device Alive Application from Android Market

- Select "Market" icon to enter Android Market
- Navigate to the SEARCH option and select it
- Type in "**devicealive infuse**" (not case sensitive) submit by selecting the magnifying glass
- The "Device Alive" application for **Samsung Infuse 4G** will appear in the results. **Ensure you have the correct version selected for the Samsung Infuse 4G** & choose **INSTALL**
- Select OK on the on the access warning screen. A download progress icon will appear in the system area on the upper left. It will confirm with a "Download Successful" message.

4. Perform initial set-up of Device Alive

- Power cycle the device. If Device Alive launches automatically, you can select the Exit Demo option & power cycle the device
- Device Alive will automatically start within 30 seconds of the phone's full boot up cycle.
- An administration screen will appear (1st time only) and automatically begin the download of the associated videos. Wait until all videos have been loaded & you are returned to the admin screen. Select "Exit".

Congratulations, you're done! Device Alive will auto-start when the phone is powered on.

*Instructions for Device Alive on all current phones are posted in the **Store Manager Resources** section in **iPOG** under the Category "**Device Alive Information & Instructions**".*

FAQ & Troubleshooting tips available in the same location.